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BUILDERS INSTITUTE

COURSE GUIDE

CPCCBC4024

Resolve business disputes

DESCRIPTION OF THE UNIT

This unit specifies the skills and knowledge required to advise on or resolve business disputes that may arise during activities in residential and commercial contracting projects. It includes the development and implementation of dispute resolution processes and procedures.

ESSENTIAL OUTCOMES

- Evaluate dispute information.
- Negotiate with parties.
- Identify opportunities for dispute resolution.

WHO NEEDS IT?

- Builders and site supervisors
- Project managers
- Related construction industry professionals
- Responsible for resolving business disputes

ENROLMENT

On enrolment, you will be required to provide:

- A copy of Licence ID (Driver licence /Passport)
- Unique Student Identifier (USI) Number
- Enrolment From

COURSE DELIVERYAND FEES

DELIVERY METHOD

- Blended Learning including:
  virtual classroom and online learning

EXPRESS

$1,000

LOCATION

- Level 1/4 Railway Parade, Burwood NSW 2134
- 17 Hampshire Road, Glen Waverley VIC 3150

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